

## CUSTOMER SATISFACTION QUESTIONNAIRE

Dear Customer

LA CARTOMECCANICA IMBALLAGGI SRL, in order to improve its service to Customers, invites them to cooperate by returning the following questionnaire duly filled in.

Thanking you in advance for your attention,

Best regards,

The Management

L. Castelli

**TYPE OF SERVICE**

**EVALUATION (1-Minimum 5-Maximum)**

	1	2	3	4	5
PUNCTUALITY OF DELIVERIES					
PROFESSIONALISM OF PERSONNEL CONTACTED					
PROMPTNESS OF REPLIES					
QUALITY OF MATERIALS					
QUALITY OF PACKAGING					
ECONOMIC CONVENIENCE					
<b>OVERALL EVALUATION</b>					

**Note: Put an X in the box of your choice**

Notes and/or suggestions

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 .....

Date: \_\_\_\_\_ Name of Company: \_\_\_\_\_

Filled in by : \_\_\_\_\_ Position held: \_\_\_\_\_

SIGNATURE \_\_\_\_\_

Please send this questionnaire to La Cartomeccanica Imballaggi Srl, Via Europa n°23 20058 Locate di Triulzi (Mi) - by fax to +39 02-9079685 – by email to [Info@lacartomeccanica.com](mailto:Info@lacartomeccanica.com)